



## **Embracing the Disability Discrimination Act - Further Information**

This document is designed to signpost businesses to resources that may improve the accessibility of their services for disabled people. The list is not exhaustive, and Tourism NI does not and cannot endorse or recommend any of the resources referenced in this document.

### **Useful Guides**

**Equality Commission - Every Customer Counts**

<https://www.equalityni.org/everycustomercounts>

**Equality Commission - Accessible Restaurants, Cafes and Hospitality – Good Practice Guide**

[Layout 1 \(equalityni.org\)](#)

**Equality Commission - Accessible Business Checklist**

[Layout 1 \(equalityni.org\)](#)

**Equality Commission – Assistance dogs - best practice for employers and service providers**

[AssistanceDogsDDAGuidance \(equalityni.org\)](#)

**Equality Commission – Auxiliary Aids**

[AuxiliaryAids-ServiceProviders.pdf \(equalityni.org\)](#)

**Equality Commission – Toilets and Changing Places**

[ECNI - Providing toilets for disabled customers \(equalityni.org\)](#)

**JAM Card**

[Just a minute of patience | JAM Card | Autism | Hidden disability | Northern Ireland](#)

**Web Content Accessibility Guidelines, W3C Web Accessibility Initiative**

[Home | Web Accessibility Initiative \(WAI\) | W3C](#)

**Scope – How to make emails accessible**

[How to make your emails more accessible - Scope for business](#)

**Ability Net – Creating Accessible Documents**

[Creating Accessible Documents | AbilityNet](#)

**Relay UK – Relay Assistance to Help Communication**

[Relay UK - RNID](#)

### **Design Guidance**

**Part R Building Regulations**

[MASTER \(buildingcontrol-ni.com\)](#)

**BS 8300-2:2018 - Design of an accessible and inclusive built environment - Buildings. Code of practice**

[BS 8300-2:2018 | 31 Jan 2018 | BSI Knowledge \(bsigroup.com\)](#)



**'Designing for Accessibility' 2012 - Centre for Accessible Environments**  
[Designing for accessibility - CAE](#)

**PAS 88:2008 - Guidance on accessibility of large hotel premises and hotel chains**  
[PAS 88:2008 | 4 Apr 2008 | BSI Knowledge \(bsigroup.com\)](#)

**BS 9999:2017 - Fire safety in the design, management and use of buildings. Code of practice**  
[BS 9999:2017 - TC | 31 Jan 2017 | BSI Knowledge \(bsigroup.com\)](#)

**Fire Safety Risk Assessment**  
[Fire Safety Guides - Northern Ireland Fire & Rescue Service \(nifrs.org\)](#)

**Evacuation of Disabled People from Buildings**  
[Fire-Safety-Law-The-Evacuation-of-Disabled-People-from-Buildings.pdf \(nifrs.org\)](#)

**Royal Society of Ulster Architects**  
[Home - Royal Society of Ulster Architects \(rsua.org.uk\)](#)

## **Access Auditors**

**National Register of Access Consultants (NRAC)**  
[www.nrac.org.uk](http://www.nrac.org.uk)

**All In Access Consultancy**  
[www.allinaccessconsultancy.com](http://www.allinaccessconsultancy.com)

**Mobility Mojo**  
[Accessibility Made Simple | Mobility Mojo](#)

**Access Able**  
[Home | AccessAble](#)

## **Mobility Equipment Hire**

**Mobility Equipment Hire Direct**  
[Mobility Equipment Hire in the UK and abroad - Rental of Mobility Scooters, Wheelchairs, Hoists, Shower chairs in London, Edinburgh, Paris, Spain, New York... - \(mobilityequipmentthiredirect.com\)](#)

## **Advertising Platforms**

**Disabled Holidays**  
[Accessible Holidays in Northern Ireland for people with disabilities - DisabledHolidays.com](#)



**My Way Access**

[My Way Access | Testing Accessibility](#)

**Euan's Guide**

[Euan's Guide | Results \(euansguide.com\)](#)

## **Useful Organisations**

**Equality Commission for Northern Ireland**

[ECNI - Equality Commission for Northern Ireland \(equalityni.org\)](#)

**Disability Action**

[Disability Action Northern Ireland](#)

**AutismNI**

[Autism NI](#)

**National Autistic Society**

[National Autistic Society \(autism.org.uk\)](#)

**Changing Places**

[Changing Places Toilets \(changing-places.org\)](#)

**Mencap**

[Mencap Northern Ireland | Mencap Northern Ireland](#)

**RNIB Northern Ireland**

[Northern Ireland | RNIB](#)

**RNID Northern Ireland (Action on Hearing Loss)**

[RNID in Northern Ireland - RNID](#)

**Valuable 500**

[Home - The Valuable 500](#)

**Centre for Accessible Environments**

[Home - CAE](#)

## **Sign Language Interpretation**

**Hands That Talk**

[Welcome To Hands That Talk : Hands that Talk](#)